

MEMBERS1st Credit Union is a strong and growing credit union with seven Iowa locations. We are always looking for talented, energetic, member-oriented people to join us!

We are currently seeking results-driven leaders to drive excellence and growth at our Marshalltown, IA branch location. The qualified candidate must have previous experience as a team leader and the ability to teach and coach the staff of the branch. The Branch Champion will foster and insist upon a raving fan experience for our members and work with staff to provide a presence in our community.

Key responsibilities for the position include:

- Supporting corporate strategies and initiatives.
- Coaching and mentoring staff members.
- Troubleshooting and resolving product issues and concerns.
- Clearly communicating with staff and members.
- Oversight of the security and compliance program for the branch.

Qualifications:

- Experienced leader with lending experience and knowledge of the member service and teller functions of the credit union.
- Positive and professional demeanor
- Excellent written and verbal communication skills
- Ability to build rapport with clients
- Bilingual (English and Spanish) (Preferred, but not required)

Please send a cover letter and resume to HR@members1st.com.