



Bilingual (English/Spanish) Contact Center Representative – FT Marshalltown, IA

We have an opening for a full-time Contact Center Representative that is bilingual (English and Spanish) in Marshalltown, Iowa.

The successful candidate will provide an excellent service experience to our members and will serve as a solutions endpoint for most in-bound communications, including phones, texts, chat, and other technologies. Additionally, this candidate will further educate and train our members in a technology-first solutions environment and work on outbound calling campaigns.

The right candidate will have an outgoing personality, be a relationship builder, problem solver, have a good sales skillset, and be adept at utilizing technology.

**Interested candidates are encouraged to email their resume to
Human Resources at
hr@members1st.com
with Subject Line: Marshalltown Contact Center opportunity**