



Contact Center Representative

Full-Time

Ames, IA

We have an opening for a full-time Contact Center Representative at our Administrative Branch in Ames.

The successful candidate will provide an excellent service experience to our members, and will serve as a solutions endpoint for most in-bound communications, including phones, texts, chat, and other technologies. Additionally, this candidate will further educate and train our members in a technology-first solutions environment and work on outbound calling campaigns.

An outgoing personality, relationship-builder, problem-solver and good sales skillset, among other detail-oriented technological traits, are also required.

Excellent benefits. Apply by sending your resume, cover letter, and salary expectations to:
julieo@members1st.com