

MEMBERS1st Branch Manager - Marshalltown

Seeking a leadership role? The Branch Manager position at MEMBERS1st in Marshalltown may be right for you!

The right candidate will be comfortable assuming primary responsibility for the performance of the branch, including productivity, community presence, member experience, staff morale, facility appearance and care and education of staff. The Branch Manager coaches staff to take advantage of every opportunity to best serve members through appropriate cross-sales, works collaboratively with the Vice President of Branch Operations and other Branch Managers on formulation and implementation of strategic plans relating to service delivery and retention of members. The Branch Manager maintains the safety and security of members, employees, and the credit union assets by adhering to regulations, policies, and procedures.

Qualifications:

- ◆ Associate or bachelor's degree.
- ◆ Broad knowledge of lending, member service and teller functions.
- ◆ 6 years of experience in a financial institution in a customer service role including lending.
- ◆ Demonstrated ability to promote sales growth.
- ◆ Advanced computer skills including proficiency at Microsoft Office.
- ◆ Meticulous professional characteristics.
- ◆ Strong written and spoken communication skills.
- ◆ Experience leading a team and supervising people.
- ◆ Ability to lift up to 30 lbs.
- ◆ Qualifies as MLO and complies with registration process for NMLS listing.

Interested candidates should submit their resume to: hr@members1st.com with the Subject Line: Branch Manager at Marshalltown.

